



Visitors Policy

Overview

This policy sets out the arrangements for managing visitors to the tour party's accommodation during the Gothia Cup tour. All visitors must be managed in accordance with All Star Soccer Academy's Safeguarding Policy. The safety and privacy of all players is the paramount consideration at all times.

Parents & Guardians

At the start and end of the tour, parents and guardians may have full access to the accommodation to drop off and collect players, provided they are accompanied by their child at all times.

Parents and guardians may not visit the accommodation unsupervised at any other time during the tour.

Should a parent or guardian wish to visit at any other time, they must:

- Inform the **Tour Manager (Craig Bowker)** in advance and make arrangements to be signed in
- Wait in the reception or foyer of the accommodation until a member of tour staff is available to escort them
- Follow all instructions given by tour staff regarding access

There may be times when it is not appropriate for parents or guardians to enter the accommodation — for example, when players are changing or preparing for sessions. Parents and guardians must not enter changing areas, sleeping areas or player rooms unaccompanied under any circumstances, in order to protect the privacy and welfare of all players.

Accommodation & Hotel Staff

It is acknowledged that staff employed by the accommodation provider — such as cleaning and maintenance personnel — will have legitimate access to the accommodation at reasonable times. Their employers are responsible for completing all necessary background checks. These staff members should be identifiable by a badge or uniform. If there is any doubt about the identity of an individual, tour staff should challenge them politely but firmly.

Other Visitors

- Tour staff must not have personal visitors at the accommodation at any time during the tour
- Any other visitor — such as a contractor or external party — must be accompanied by a recognised member of tour staff at all times and escorted from the accommodation when their visit is complete

All members of tour staff are responsible for challenging any unaccompanied person whose presence cannot be accounted for.



ALL STAR SOCCER ACADEMY

GOTHIA CUP TOUR

Reporting

Any concerns about an unknown or suspicious individual within the accommodation must be reported to the **Tour Manager (Craig Bowker)** immediately. If the situation poses an immediate risk, refer to the Intruder Policy and Lockdown Procedure.